



EDMONTON GARRISON MEMORIAL GOLF & CC

Golf to Open....How to Manage

Golf in Alberta is now open, it is now more imperative than ever to ensure that we as operators and you as our guests are continuing to be vigilant and compliant with all Alberta Health Guidelines. The health and well-being of our members, guests and employees is our top priority and we are following all directions and practices laid out by Alberta PGA, NAGA and Alberta Golf to keep all golf courses doing the same safety measures. In support of the COVID-19 precautions and the additional social distancing measures you will experience some changes to the way the game is played along with the services we will be able to offer. We appreciate the understanding and discipline of everyone following the guidelines so we can keep everyone healthy, safe and playing golf.

Your Health – Our Health

If you feel any symptoms such as Cough, Headache, Fever or Difficulty Breathing “PLEASE STAY HOME”

Zero Touches, Zero Transfers – Zero Bogeys

. We appreciate the need for people everywhere seeking recreation opportunities for their physical and mental well-being and ask that everyone please be mindful of the limited services EGMG&CC are able to provide. If we are fortunate to have you visit us, we encourage everyone to arrive prepared and ready to play golf.

Social Distancing

We ask that everyone PLEASE, PLEASE, practice Social Distancing of at least 2 meters/ 6 feet from all patrons and staff members.

Operations

Golf Shop

Tee times can also be booked online at www.egmgolf.com anytime. All public play must give the golf shop a call to pay for green fees before arriving at the golf course. All public can book 5 days in advance, Members have the option to book 7 days in advance.

When Officially Open: EGMGCC Golf Shops hours of operation will be:

- Open at 7:00am – first tee time 8:00am
- Close by 9:00pm – last 18-hole booking with power cart 4:00pm, last 9-hole booking with power cart 6:00pm
All walkers are welcome to book able to book for 18 holes
- This will give are employees plenty of time to clean all the carts and sanitize them before it goes dark

Please refrain from arriving more than 20 minutes prior to your tee time and we ask that you please depart immediately following your round. If you arrive before this you will be asked to stay in your car.

Know your 4 some: We will only be booking 2 and 4 some's, single looking to play will have to call the golf shop for availability. 2 some's will be paired up with other 2 some's to maximize tee availability. "If it's safe for you to come play golf it's safe enough for a group to join you".

“No Show Policy”

There will be no refund for tee times paid for, if someone in your group no shows the green free will still be charged.

Safe Operating Procedures

Our goal is to keep the golf course open and in order to do this we need to ensure our members, guests and staff are safe! The following changes to our services will be instituted.

Reservations

1. Players are asked to please make all reservations online and or by telephone.
2. Person to person reservations on property are not permitted.
3. Please prepay your fees by phone with a Credit Card – NO CASH TRANSACTIONS

780-973-3033

All players must have a tee time – unfortunately we are unable to accept walk-on tee times

Arrival to EGMCC

- Please proceed toward the golf shop where a staff member will greet you to confirm your tee time. At this time if you're taking a power cart they will direct you towards your cart.
- A staff member will radio the Golf Shop to confirm the party is on site and the golf shop will ensure all guests have paid.
- For those needing any additional items such as gloves, balls or clothing they will be permitted into the golf shop area (MAX limit 2 Players at a time) Starting May 14th 2020
- There will be no receipts for transactions provided (Guests can take a photo of receipts for proof of purchase)

Transactions

During this time there will be ZERO HANDLING OF CASH DEBIT CARD or CREDIT CARD will be the only form of payment accepted.

For your Health and Safety

Golf Carts: Only one rider per cart, unless your drivers' licenses have the same home address, you cannot share a power cart. Health Inspectors are checking ID and issuing tickets for those not following the rules. This could get expensive for the golf course and yourself.

While we are not a cart mandatory facility the majority of our guests/members that do take Power Carts. We will sanitize all touch points after every use:

- Steering wheel
- Cup holder
- Roof handle
- F/R handle
- Seats
- Sweater basket
- Windshield
- Bag strap
- Rain hood

We will not provide on golf carts:

- Scorecard
- Pencil
- Sand & seed bottles

We will wipe all staff touch points prior to providing the power cart to the guest:

- Steering wheel
- Seat
- F/R handle

Post round sanitization will utilize a pressure washer along with soap and disinfectant spray to heighten the cleanliness of the cart.

Stay Safe While Playing

Minimizing On-Course Touch Points

- JUST NOODLE IT – Holes contain a noodle so you won't have to insert your hand into the cup to retrieve your golf ball.
- FLAGSTICKS ARE TO REMAIN IN THE HOLE
- Sand Bunkers are maintained twice per week, please play "preferred lies" and smooth over any marks with your foot – no rakes will be on course
- Please refrain from utilizing broken tees, please place your broken tees in the tee receptacle
- There will be no sand and seed bottle holders or mixture pails on the par 3's.
- Players may request a scorecard and pencil from a Guest Service Attendant prior to teeing off.
- Players using a cart can utilize the score card on the GPS
- Signage will be placed at each tee box reminding players of the "Covid" playing rules.
- GPS units in carts will have ads pop up at tee boxes and green with "Covid" reminder rules.

Player Spacing

Tee Times at EGMGCC will now be 12 minutes. This should allow for proper spacing and safety between groups. Please don't push the group ahead of you if all players play ready golf you should be able to finish your round in less than 4 hours. If you're allowing a faster group to go through do it safely.

Stay Safe While Practicing (Driving Range) (TBA)

Every other mat at the practice facility will be made available. At this time the grass practice area will be closed.

Range Balls will be washed upon pickup from the turf with the operator using rubber gloves. There will be a disinfectant added to the cleaning solution to increase the cleanliness of the golf balls.

We will be using BYOB. **"BRING YOUR OWN BAG"** If you don't bring one with you, a shop attendant will give you a plastic bag to hold your range balls.

Hand sanitization station will be provided beside ball dispenser with signage for use prior to utilizing key pad.

Food and Beverage Service:

Take-Out. There will be limited seating in the Lounge with social distancing in effect.

F&B will operate out of the clubhouse only, we will be practicing social distance in the lounge with a limited amount of people at this time. There will not be a beverage cart operating at this time. Please make sure to visit the Bunker before your round of golf and at the turn for *all* beverages, snacks and food needs.

The Bar will be open: Weekdays 9:00am – 8:00pm and Weekends 10:00am – 6:00pm

The Kitchen will be open: Weekdays 10:00am – 7:00pm and Weekends 11:00am – 6:00pm

Please feel free to place your order ahead of time by phone 780-963-3033 ext 2

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For your Comfort

Washrooms will be sanitized at regular intervals and there will be hand sanitizing stations installed in each washroom along with a sanitizing spray bottle and napkins for individual usage on surfaces.

Our Commitment, Your Commitment

EGMCC Commitments to:

- Sanitize public surfaces and washrooms at regular intervals
- Sanitize Power Carts
- Sanitize Practice Baskets and Practice Balls before each use
- Provide Hand Sanitizer in public areas for your safety and protection
- Will not pair any groups together

Our Guests Commit to:

- Maintain a Social Distance of at least TWO METERS/ SIX FEET
- Refrain from touching anything that is not absolutely necessary

- Enjoying a great day by being kind to those they encounter

Social Distancing

We ask that everyone PLEASE, PLEASE, practice Social Distancing of at least 2 meters/ 6 FEET from all patrons and staff members. If you require assistance please ask from the appropriate distance.

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